

Command ATTN: AHRC-PLM-O, 1600 Spearhead Division Ave, Ft. Knox, KY 40122; Web site <https://www.hrc.army.mil/STAFF/Retiree%20Recall>; phone number 1-888-ARMYHRC (276-9472).

- Gray Area Retired Soldiers. Gray Area refers to reserve component Soldiers who have received their Notification of Eligibility (NOE) for Retired Pay (commonly referred to as the 20-Year Letter), and have transferred into the retired reserve, but are not yet receiving retired pay. They, too, must keep their correspondence addresses updated by writing to the Commander, U.S. Army Human Resources Command, AHRC-PDP-TR, 1600 Spearhead Division Ave, Fort Knox, KY 40122. You can also update your information by logging into the HRC record portal at <https://www.hrcapps.army.mil/portal/> using your DS login. Once signed in, select Reserve/Retiree/Veteran record and select edit in the contact information field to update. The Army also uses this address to mail *Army Echoes* to Gray Area Retired Soldiers. If you have any questions concerning your NOE, contact the Human Resources Contact Center at 1-888-276-9472 (U.S. Army Reserve) or your applicable state joint forces Headquarters (Army National Guard).
- Non-annuitant surviving spouses. Surviving spouses who are not in receipt of the Survivor Benefit Plan (SBP) (non-annuitants), may notify HQ Army Retirement Services (ATTN: DAPE-MPL-RS), 251 18th Street South, Suite 210, Arlington, VA 22202-3531 or ArmyEchoes@mail.mil, if they wish to continue receiving *Army Echoes*. Address changes must still be reported to DEERS via any military ID card issuing facility. Locate the nearest ID card facility by going to: <http://www.dmdc.osd.mil/rsi>
- Former spouses. Former spouses of Retired Soldiers do not receive *Army Echoes* distribution but may read *Army Echoes* at <https://soldierforlife.army.mil/Retirement/echoesissues>, and also obtain information from the Former Spouse section of our homepage, <https://soldierforlife.army.mil/retirement/former-spouses>. Former spouses who are eligible for ID card benefits should, however, keep their addresses current within DEERS via any military ID card issuing facility. Locate the nearest facility by going to: <https://www.dmdc.osd.mil/rsi>
- Retired Soldiers and survivors receiving benefits from the Department of Veterans Affairs (VA). Retired Soldiers and survivors receiving benefits from the VA should notify the VA of their address change by calling 1-800-827-1000 or by logging into eBenefits at <https://www.ebenefits.va.gov/ebenefits/manage/contact>. The VA Web site is: <https://www.va.gov>.

2-7. Military Identification and Privilege Cards.

Military Identification and Privilege Cards are issued to Retired Soldiers and eligible family members as a means of identification and as authorization for various benefits and privileges. The DD Form 2 (Retired) (blue) United States Uniformed Services Identification Card is issued to Retired Soldiers who are entitled to retired pay, even if they have waived their military retired pay in favor of VA compensation, or due to retirement from the federal government. The DD Form 1173, United States Uniformed Services Identification and Privilege Card, is issued to eligible family members of living and deceased Retired Soldiers. The DD Form 1173 identifies the family member as being eligible for commissary, Exchange, theater privileges, and medical care. Medical care at military treatment facilities is provided on a space-available basis. Military and civilian health care benefits are coordinated through the TRICARE program, <https://tricare.mil>.

Gray Area Retired Reserve Identification ID cards will be issued at any ID card-issuing facility upon presentation of the NOE and transfer orders to the Retired Reserve. Retired Reserve Soldiers will receive a DD Form 2 (Reserve Retired) (Red) ID card, while eligible family members receive the DD Form 1173-1 (Red) ID card. Entry into the Defense Enrollment Eligibility Reporting System (DEERS) is essential for proper eligibility verification and future ID card renewal/status changes. Once eligible to receive pay, it will be necessary to report to an ID card-issuing facility in order to receive the DD Form 2 (Blue) Retired ID card and family members will receive the DD Form 1173 (Tan) ID card.

Military ID cards for Retired Soldiers and eligible family members contain vital personal information, such as the cardholder's date of birth, as well as a photo. ID cards also contain the DOD ID number and DOD Benefits number of the sponsor and cardholder (only family members ID cards contain both numbers). Retired Soldiers with an indefinite expiration date can request a new ID card without their Social Security number. Family member ID cards will change when the cardholder's expired ID card is renewed.

Retired Soldiers and eligible family members who are enrolled in the Defense Enrollment Eligibility Reporting System (DEERS) may apply to any Military Identification Card Issuing Facility for issue of an ID card. Find the nearest facility by visiting: <https://www.dmdc.osd.mil/rsi>. If not yet enrolled in DEERS (for example, a new spouse or child), you must present supporting documents such as retirement orders, marriage certificates, birth certificates, etc. Family members may apply for an ID card without the retired sponsor being present. However, if not present, the sponsor's signature must be notarized on the completed application presented to the ID card issuing facility.

The Uniformed Services Identification and Privilege Card is the property of the U.S. Government. It is non-transferable, and must be surrendered by the Retired Soldier or family member upon any change in status that affects eligibility; upon expiration of the card; or upon request by military authorities. Cards should be returned to any local Military ID Card Site, or mailed to the Commander, U.S. Army Human Resources Command, Dept. 480, AHRC-PDP-P, 1600 Spearhead Division Ave, Fort Knox, KY 40122.

Generally, the following individuals are eligible for military ID Cards. The final decision is based on Army regulations and policies. Always call ahead before traveling to an ID card issuing office.

- Retired Soldiers in receipt of retired pay, or who would be in receipt of retired pay except for the offset of it due to receipt of VA disability compensation.
- Spouses of individuals listed in (1) above or (6) below. At age 75, spouse ID cards will be issued with an "Indefinite" status, never to expire as long as the individual remains eligible. Currently, any eligible dependent, including unremarried and unmarried widows, widowers, and former spouses over the age of 75, can receive an ID card reflecting the "Indefinite" status.
- Certain former spouses of individuals in (1) above.
- Children, including stepchildren and adopted children, under age 21, or under age 23 if full-time, unmarried students, or any age if incapacitated before the age of 21 (or 23, if applicable) and dependent upon the retired sponsor in (1) above for more than one-half their support
- Parents, parents-in-law, and adopted parents, if dependent on the retired sponsor in (1) above for more than one-half of their support.
- Gray Area Retired Soldiers in the Retired Reserve not yet in receipt of retired pay.

Documentation for incapacitated children over 21 and dependent parents must be approved for medical benefits and entitlements by DFAS-Indianapolis Center. If you have an incapacitated child over the age of 21, you can download the DD Form 137-5, Dependency Statement - Incapacitated Child Over Age 21, Incapacitated Child form at https://www.esd.whs.mil/Directives/forms/dd0001_0499/. DFAS is the approving authority for the packet. If you have any questions regarding the packet, please call toll free: 1-888-332-7411. For more information and submission information, go to the DFAS page at <https://www.dfas.mil/militarymembers/SecondaryDependency/SDC.html>. You must submit the completed packet through AskDFAS (see submission information at link provided).

Note: Even if the incapacitated child has a permanent condition the packet must be resubmitted every four years.

2-8. Defense Enrollment Eligibility Reporting System (DEERS).

DEERS is a computerized database containing information on military sponsors (Active, Reserve, Guard, Retired) and their beneficiaries who may be eligible for medical care and other military privileges. The database is automatically updated when a new ID card is issued. Retired Soldiers who acquire new family members after retirement should contact the nearest military ID card issuing facility for information on DEERS enrollment and ID card issuance. Maintaining your current address in DEERS is important to ensure you receive notification of any changes with your TRICARE coverage. You can update your address in DEERS by calling 800-538-9552 or by going online at <https://milconnect.dmdc.osd.mil/milconnect>. DEERS/ID Card offices can be located at <https://www.dmdc.osd.mil/rsi>.